



**Conflict Resource
Team Ministry**

The purpose of the Joint Conflict Resource Team is to educate and provide resources to congregations and church leaders experiencing conflict.

The team can educate congregations and church leaders to use conflict constructively. Teams can provide an objective perspective on a situation, provide guidance and assistance in identifying issues to lead all to be instruments of Christ's peace.

JCRT offers leadership development.

There are four focal points for JCRT:

- Education in conflict resolution, congregational systems & leadership development
- Conflict Assessment & Resolution
- Clergy/Lay Leader Consultation & Training
- Church based Mediation

The Penn Northeast Conference, United Church of Christ, began the program in 1994 in response to the need for a resource to respond to conflict in local congregations.

JCRT was expanded in 2001 to include the Northeastern Pennsylvania Synod, Evangelical Lutheran Church of America.

**Joint Conflict Resource Team
contact information:**



The Rev. A. William Metzger
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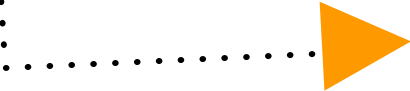
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A ministry of the Penn
Northeast Conference and
Northeastern Pennsylvania
Synod



**JOINT
CONFLICT
RESOURCE
TEAM**

JCRT



Your resource

For rostered clergy leaders,

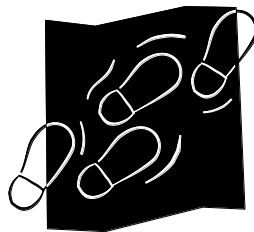
For congregation leaders,

For groups and

committees...

JCRT provides assessment, intervention, referral, facilitates discussions, provides leadership development, has a listening ear and acts as a mediator with a faith-based process.

HOW does this happen??



Simple steps to request assistance...



A team is invited by a pastor or a leader of a congregation or consistory/council with knowledge of the pastor.

Synod and conference staff are not involved in the process.

A meeting is held for fact finding and initial discussion. Sometimes the team recommends additional meetings or conversations.

A JCRT team is available to present learning experiences intended to help persons recognize and understand the nature and dynamics of conflict and to help persons or groups with leadership development.

There is no obligatory fee for the JCRT team. The team is made up of volunteers who receive training, supervision and continuing education on conflict and leadership.

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All conversations are confidential.